

Temporary Alternative Services - Possible Tasks to Support Participants & Caregivers During the COVID-19 Emergency

1. Not less than weekly, conduct COVID-19 wellness checks and risk assessments for COVID-19, with greater frequency of contact as needed.
2. In addition, and in total frequencies not less than the number of authorized days of attendance, the center may provide other services and tasks, related to the center's response to identified participant needs and evaluation of outcomes. Some examples of these types of tasks are listed below.

POSSIBLE TASKS (not an inclusive list):

1. Coordinate with participants' network of providers based on identified and assessed needs
2. Communicate with physician and assist with accessing medical care
3. Review and follow up with vital signs and signs and symptoms related to chronic conditions
4. Identify and address participants' and caregivers' needs related to known health status and conditions, as well as emerging needs that the participant or caregiver is reporting
5. Arrange or deliver supplies based on assessed need, including, but not limited to, food items, hygiene products, and medical supplies
6. Provide targeted interventions that can be performed safely in the home
7. Coordinate with IHSS and IHSS providers
8. Provide health education related to chronic conditions and COVID
9. Deliver or arrange for a meal
10. Provide dietary counseling and order special diets
11. Evaluate for home safety and housing insecurity
12. Evaluate home situation and make report to Adult Protective Services when necessary
13. Address fall risk and respond to falls
14. Contact law enforcement or other first responders for emergency response
15. Communicate with family and other caregivers and offer caregiver support and/or education.
16. Provide personal protective equipment, ie, masks or glove
17. Evaluate need and coordinate response for Durable Medical Equipment
18. Offer therapeutic recreational activity
19. Provide access to exercise
20. Provide guided occupational therapy and physical therapy maintenance program
21. Coach and/or cue such needs as medication reminders, proper medication administration (including injections); personal care; movement; dressing; bathing; grooming; eating; sleeping
22. Counseling and support
23. Mental health interventions and therapies
24. Stay engaged and offer reassurance
25. Assist with communication devices
26. Provide assistance with accessing benefits and eligibility, e.g, CalFresh
27. Assist with review of mail correspondence/bills